



The Party Doctors
69 Silver Street
Great Barford
Bedford
MK44 3JA

Terms & Conditions

Please read through our standard terms and conditions of hire. You must sign to agree to these terms to confirm your booking and send a signed copy of this agreement to The Party Doctors along with payment of the deposit.

You will also be required to sign terms and conditions upon delivery, specific to the particular unit being hired.

1. The unit is strictly not to be used by anybody unsuitable by age, as described on the booking form. Please note that some units carry maximum ages, some carry minimum ages. A charge will be made to you for any damage which occurs to due the use of a unit by somebody not suitable by age.
2. No food, drinks or chewing gum are permitted on or near the unit. This is to avoid choking and mess. If the Inflatable is collected in a dirty condition, then as hirer you will incur a cleaning charge.
3. All shoes, glasses, jewellery, badges MUST be removed before using any of our units.
4. No face paints, party poppers, coloured streamers or silly string to be used either on or near the unit. These cause damage and staining and you will be charged an additional fee to clean/repair the unit after hire.
5. No smoking, barbeques, pets, toys or sharp instruments to be allowed on or near the unit.
6. Ensure that an area of 6 feet (2 metres) around the unit is completely clear.
7. The unit should not be used if it becomes wet on the jumping/user area. If no shower cover is fitted and in the event of rain, the unit should not be used. In the event of heavy rain, it is strongly recommended that the unit be switched off. Any wetness, including bubbling (which is normal) can be dried with a towel.
8. All persons using this unit understand that there is a risk of injury in doing so and therefore use it at their own risk.
9. As the person/s or organisation hiring the equipment you are responsible/liable for any damage or injury occurring from or as a result of misuse or reckless use.
10. All guidelines/rules provided by The Party Doctors are for the safety of all people using the equipment. It is the sole responsibility of the hirer to ensure they are fully adhered to at all times.
11. The Party Doctors cannot accept any responsibility for any injury caused to anyone using this equipment.
12. As we cannot guarantee weather conditions we would recommend that the client takes out event insurance to cover their event. We reserve the right not to operate or to close down any activities if we deem them unsafe due to bad weather conditions. In such a case no refund will be given and the full hire fee will be due.
13. Hired equipment will be set up in one location only as agreed on arrival and will not be moved once unloaded. The Party Doctors reserve the right to refuse delivery if the venue or site is deemed to be unsuitable by our delivery personnel or if the client has failed to notify the company of any delivery obstructions such as stairs or excessive loading distances from our vehicle to the installation site. We expect the site to be clear of any obstacles on arrival and have a clear access. The Party Doctors staff will not clear heavy objects & can accept no responsibility for any damage or loss. In such a case no refund will be given and the full hire fee will be due.
14. The site where equipment is to be setup should be cleared of any hazards such as glass and stones, sited away from any trees, walls, glass houses or conservatories and all animal foul should be clear of the site prior to the arrival of The Party Doctors.
15. The client is responsible for ensuring that suitable security and crowd control measures are in place prior to start of event, during & after the event. The Party Doctors reserves the right to cease operation and remove hired equipment from site if at any time a member of The Party Doctors feels that guests or clients conduct endangers the safety of the guests, clients, themselves or the safety of the hired equipment. At no time will any level of abuse against our staff be tolerated. In all such cases no refund will be given and full contracted fees will be due to the company.
16. If as the client you wish to charge guests to use the equipment, you must provide a person to do so. At no time will The Party Doctors staff deal with any monies on your behalf at the event, unless agreed prior to the event.
17. All prices quoted (unless stated on quote) will be priced for connection to an electric supply.
18. As we are constantly changing and upgrading our equipment the colours/style/sizes may vary to those displayed on website and should equipment become damaged/faulty prior to your event then The Party Doctors reserves the right to provide a suitable alternative.
19. **AMENDMENTS / CANCELLATIONS** - All amendments to bookings must be negotiated through The Party Doctors and confirmed in writing. Cancelling an event, inflatable or any other activity will be subject to the following terms:

More than 30 days before the event start date	25% of events cost
14 to 30 days before the before the event start date	50% of events cost
Less than 14 days before the event start date	100% of events cost

All deposits will be held against cancellation charges
20. **WET WEATHER GUARANTEE** – Should on the day of your event the weather be unsuitable for a castle (too wet/windy) then you will not be charged for a cancellation and your deposit will be returned. PLEASE NOTE, a cancellation must be made before 09:00am, otherwise no refund on your deposit will be made. Should a cancellation be made whilst en-route to your event, you may be liable to a delivery charge.

I have read the above agreement and fully understand and accept the conditions as above. I am aware that whilst in my care I am fully responsible for the inflatable and will pay for any loss or damage that may occur, this will include the unit being returned in an unacceptable condition, ie: If it is in a dirty or muddy condition, I will be expected to pay an additional cleaning charge.

I HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS LISTED ABOVE

Terms & Conditions Confirmation - (please complete)			
Name (print):		Date:	
Sign:			